

## PRE BID QUERY

### Selection of System Integrator for Supply, Installation, Commissioning of CCTV Surveillance System and Visitor Management System at Jharkhand public Service Commission (JPSC), Ranchi (Jharkhand)

Sl. No.	Clause / Reference of Tender Document	Existing Clause	Query/ Suggestions
1	Eligibility Criteria	Bidder should have presence in Jharkhand or open office within 30 days	
2	Site Visit Clause	Site visit mandatory before bid submission	
3	Execution Timeline	Project completion within 90 days	
4	Payment Terms	100% payment after Go-Live	
5	Access Point Quantity	Minimum quantity revised from 86 to 40 APs subject to increase/decrease	
6	OEM Requirement	All switches, APs and Fiber Modules should be of same OEM	
7	PBG Clause	3% Performance Bank Guarantee for entire warranty period	
8	Support Requirement	3 years onsite support and maintenance	
9	Internet Connectivity	100 MBPS Internet Connectivity for 3 years	
10	POC Clause	7–15 days POC may be required	
11	Consortium Restriction	Consortium and subletting not allowed	
12	Technical Specification – Firewall	Cyber insurance/cyber warranty mandatory	
13	Bid Validity	Bid validity should be 90 days	
14	Reporting Requirement	Reports in PDF/CSV with scheduled generation	
15	Training Requirement	One day onsite training	
16	Warranty Clause	Comprehensive warranty with labour and spares for 3 years	
17	Technical Resources	Technical resource support required for 3 years	
18	Firewall Management	Centralized management with all tenant commit	
19	Dashboard Requirement	Web dashboard with user/location-wise reports	
20	Electrification Work	Required electrification with UPS included	
21	Any other items		